



Nevada WIC Program - Stage 4 HR Observations

REVIEWER: _____

DATE: _____

AGENCY: _____

CLINIC: _____

Following Observations for RD/Nutritionists only

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Staff Name and Job Position Training For		
H or H* Risk Codes Assigned and/or discussed		
Participant Name and Family ID		
Category: (circle) I C WP WBF WPP	Appointment Type (check one): New Certification <input type="checkbox"/> Re-Certification <input type="checkbox"/> NE Contact <input type="checkbox"/> CHA <input type="checkbox"/> IHA <input type="checkbox"/> HR <input type="checkbox"/>	
Invest in the Interaction	Score	Notes
Reviewed previous comment notes, care plans, anthropometrics, and risk codes		
- (When needed) Completed medical/nutrition research or review and gathered education or support materials deemed helpful for reference or potential education prior to appointment.		
Greeted participant by name and introduce self		
Explained purpose of the appointment		
Assessment	Score	Notes
Appropriately interprets and discusses anthropometrics and/or bloodwork		
Affirmed participant's knowledge / experiences		
Asks, explores to get complete information		
Reflects to convey understanding		
Correctly identifies any new risk codes		
Gets clarification on any missing information		
High Risk Nutrition Ed. and Counseling	Score	Notes
Tailors discussion around participant's needs and interests in the spirit of PCS		
Uses PCS, asks permission		
- Explores feelings and offers ideas		
- Discusses HR codes in positive, helpful , non-biased manner		

√ = Complete, done correctly

N/A = Not applicable

∅ = Incorrect/partially done or not done

- Able to discuss sensitive risk topics without bias or judgement		
- Counseling and education appropriate to cultural preferences, household situation, and understanding.		
- Able to work with participants, properly assess readiness for change		
- Asks and discusses next steps with participant		
Correctly determine if follow-up HR appointment is needed		
Appropriate resources provided and/or referrals were made (if applicable)		
Care Plan Completed in Full (see NE: 2)	Score	Notes
Subjective: Information participant provides, their feelings and concerns <ul style="list-style-type: none"> - Follow up on previous goals documented - Detailed information provided by participant in high-risk consult 		
Objective: data captured from Nutrition Interview <ul style="list-style-type: none"> - Any additional information to provide further detail 		
Assessment: Risk codes auto and manually assigned from Nutrition Interview & Risk Panel <ul style="list-style-type: none"> - Add additional information regarding specific risk codes or risk code discussion/changes 		
Counseling/Plan: Topics, pamphlets, and Referrals auto populate. <ul style="list-style-type: none"> - Goals: Participant-identified next steps, goal(s) *1st must be nutrition/breastfeeding focused - Facilitates goal setting; doesn't dictate goal 		
Counseling/Education: Detailed summary of discussion and gathered information from Subjective, Objective, and Assessment sections. <ul style="list-style-type: none"> - Included recommendations and counseling provided 		
Plan: Next steps, when next HR appt. should be scheduled or if care is returned to CPA(s) <ul style="list-style-type: none"> - Make sure to clear HR risk code in risk panel if care is returned to CPA (no further HR appts.) 		
Food Package and Issuance	Score	Notes
Assessed need and approved any food package tailoring, including medical nutritional's or special formula (if applicable)		
Provided choices to tailor food package to participants needs up to level authorized.		

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Trainee's Name

Staff position/title training for:

How do you both feel the appointment went?

What areas do you both feel was done well?



What might trainee do different the next time?

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